



OUR QUALITY POLICY

CSP Inc. common goal of top management and all employees; By meeting customer expectations with high quality and speed, fulfilling our responsibility to our employees and society, with our human resources equipped with appropriate qualifications; to ensure compliance with the requirements of the quality management system and to continuously improve its effectiveness.

100% customer satisfaction, safety and standardization in production, full compliance, follow-up and implementation of innovations and quality practices in the sector

OUR QUALITY GOALS

- To fully understand and meet customer expectations and to be a reliable and sought-after company by performing better (Quality, Cost, Time)
- To have an understanding of "CONTINUOUS DEVELOPMENT" in products or services, efficiency and in every job done
- Keeping the training of our employees at the highest level
- Being aware of our responsibility towards our employees and society and directing our activities in this direction
- Perfecting the value offered by simplifying the process of creating products and services with lean manufacturing techniques
- Ensuring and maintaining our Quality system in accordance with ISO 9001: 2015 and all relevant customer specific requests throughout our Global Organization and supply chain.
- To continuously increase the quality level by giving importance to teamwork so that all employees become more competent and able to use their skills at the highest level within the framework of quality systems.
- To establish quality, environmental and occupational safety awareness in all employees and to increase occupational safety in the working environment
- To complete every project initiated on time, in full compliance with the project with the highest level techniques, in the desired quality and within budget limits.
- To be an exemplary organization that respects the society and the environment we are in and to contribute to the national economy by continuously improving its business volume.
- Achieving company and unit goals in team spirit, based on the Total Quality philosophy
- To adopt the 'Zero Error' philosophy and achieve high level performance by using error prevention techniques instead of fault finding
- To ensure that our Quality Policy is communicated to all our employees and understood.

OUR QUALITY COMMITMENTS

- All products, services and functions will meet the needs of our customers.
- Continuous quality, improvement, and our responsibility to get things right the first time.

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YÖNETİM SİSTEMLERİ DEPT.	15.04.2019	00	-

